



Terms of Business - Vehicle Purchase Dispute Support

Home Counties Vehicle Consultants

1. Introduction

These Terms of Business govern the provision of Vehicle Purchase Dispute Support services by Home Counties Vehicle Consultants. By engaging with our services, you agree to these terms. Please review them carefully.

2. Services Provided

- **Vehicle Purchase Dispute Support: Assistance with addressing and resolving issues with supplying dealerships, including support with vehicle purchase disputes. Fee: From £25 + VAT.**

3. Service Fees

- **Fees: The fees for the services provided are as outlined above. Additional costs will be communicated and agreed upon before service commencement.**
- **Payment Terms: Payment is due within 14 days from the invoice date unless otherwise agreed.**

4. Client Obligations

- **Accuracy: Provide accurate information and documents required for the dispute support.**
- **Compliance: Ensure compliance with all applicable regulations and guidelines.**

5. Our Obligations

- **Service Delivery: Provide support with reasonable skill and care.**
- **Communication: Keep clients informed about the progress of the dispute resolution.**

6. Confidentiality

- **Data Protection: Comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. Personal data will be used solely for service provision.**

7. Limitation of Liability

- **Liability: Our liability is limited to the maximum extent permitted by law. We are not liable for indirect or consequential damages.**

S.M.M Enterprises Ltd

ICO Number: ZA51340

VAT Number: 323 9605 04

Companies House Registration Number: 11788977



8. Termination

- **By Client:** Clients may terminate services by written notice. Outstanding fees will be payable.
- **By Us:** We reserve the right to terminate services for non-compliance or legal reasons.

9. Dispute Resolution

- **Complaints:** Address complaints in writing. We will respond promptly and attempt to resolve issues amicably.

10. Governing Law

- **Jurisdiction:** These terms are governed by the laws of England and Wales. Disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Information

- **Website:** www.hcvc.co.uk
- **Email:** hcvehicleconsultants@gmail.com
- **Phone:** 01462 547473
- **Business Address:** Upper Floors, 89 Bancroft, Hitchin, SG5 1NQ

Signature:

For Home Counties Vehicle Consultants:

Name:

Title:

Date:

For the Client:

Name:

Title:

Date: